



Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Meeting Agenda

Clipper Executive Board

Julie Kirschbaum, Chair

Denis Mulligan, Vice Chair

Monday, September 28, 2026

11:30 AM

Board Room - 1st Floor

The Clipper Executive Board is scheduled to meet jointly with the Regional Network Management Council at 11:30 a.m.

Meeting attendees may opt to attend in person for public comment and observation at the Bay Area Metro Center, Board Room (1st Floor), 375 Beale Street, San Francisco, CA 94105. In-person attendees must adhere to posted public health protocols while in the building.

The meeting webcast will be available at <https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number. Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial *9. When called upon, unmute yourself or dial *6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://bayareametro.zoom.us/j/84153365874>

iPhone One-Tap: US: +13092053325,,81629419910# US
+13126266799,,81629419910# US (San Jose)

Join by Telephone (for higher quality, dial a number based on your current location) US:
888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)

Webinar ID: 841 5336 5874

International numbers available: <https://bayareametro.zoom.us/j/84153365874>

Detailed instructions on participating via Zoom are available at:

<https://bayareametro.zoom.us/j/84153365874>

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at info@bayareametro.gov by 5:00 p.m. the business day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. All comments received will be submitted into the record.

Clerk: Rachel Arbios

Roster

Julie Kirschbaum, Chair; Denis Mulligan, Vice Chair
April Chan, Andrew B. Fremier, Carolyn M. Gonot,
Salvador Llamas, Robert Powers, Danielle Schmitz, Christy Wegener

1. Call Regional Network Management Council to Order**2. Regional Network Management Council Roll Call / Confirm Quorum**

A quorum of the RNM Council shall be a majority of its voting members (6).

3. Regional Network Management Consent Calendar**3a. [26-1014](#) Minutes of the August 24, 2026 Meeting**

Board Approval of the August 24, 2026 Meeting Minutes.

Action: Regional Network Management Council Approval

Attachments: [3a 2026 08 24 Regional Network Management Council Minutes Draft.pdf](#)

4. Call Clipper Executive Board to Order**5. Clipper Executive Board Roll Call / Confirm Quorum**

A quorum of the CEB shall be a majority of its voting members (5).

6. Clipper Executive Board Consent Calendar**6a. [26-1015](#) Minutes of the August 24, 2026 Meeting**

Board Approval of the August 24, 2026 Meeting Minutes.

Action: Clipper Executive Board Approval

Attachments: [6a 2026 08 24 Clipper Executive Board Meeting Minutes Draft.pdf](#)

**6b. [26-1016](#) Next Generation Clipper® (C2) Contract - Credit Card Acceptance:
American Express Travel Related Services Company, Inc. (AMEX)
(\$800,000)**

Contract with AMEX to provide American Express® card acceptance services to the Clipper program under the Master Services Agreement (MSA) between the State of California and AMEX.

Action: Approval

Presenter: Albert Chiu

Attachments: [6b 26-1016 Summary Sheet Clipper AMEX Subscription Agreement.pdf](#)

7. Approval / Information

- 7a. [26-1018](#)** Transformation Action Plan and Clipper focused Accessibility Initiatives
- Update on the Clipper focused Accessibility Initiatives, including the Clipper Access program and the ongoing Clipper integration of paratransit services.
- Action:** Information
- Presenter:** Drennen Shelton (MTC), Lydia Elias (MTC), John Sanderson (CCCTA)
- Attachments:** [7a 26-1018 1 Summary Sheet Transformation Action Plan and Clipper for](#)
[7a 26-1018 2 Attachment A Transformation Action Plan Accessibility Initia](#)
[7a 26-1018 3 Attachment C Appendix List of Transit Operators for Clippe](#)
[7a 26-1018 4 Attachment B Clipper Access and Clipper Paratransit Integr](#)
- 7b. [26-1019](#)** Next- Generation Clipper Update
- Update on transition to the Next-Generation Clipper system, including progress resolving key issues, customer communication and outreach efforts, and the recommendation to continue operational migration of Clipper cardholders to the new system.
- Action:** Information
- Presenter:** Angus Davol (MTC)
- Attachments:** [7b 26-1019 1 Summary Sheet Next-Generation Clipper Update.pdf](#)
[7b 26-1019 2 Attachment A C2 Technical Updates.pdf](#)
[7b 26-1019 3 Attachment B Clipper Operational Data and CSC Performar](#)
[7b 26-1019 4 Attachment C Presentation Next-Generation Clipper Update.](#)
- 7c. [26-1084](#)** Proposed Dates for 2027 Joint Clipper Executive Board and Regional Network Management Council Meeting Calendar
- Proposed Dates for 2027 Joint Clipper Executive Board and Regional Network Management Council Meetings for Board Review
- Action:** Information
- Presenter:** Akash Ghosal
- Attachments:** [7c 26-1084 1 Summary Sheet Proposed 2027 RNM Council and Clipper Exe](#)
[7c 26-1084 2 Attachment A RNMC CEB Calendar 2027.pdf](#)

8. Director's Report - Melanie Choy and Jason Weinstein

9. Public Comment

*Council Members and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial *9. When called upon, unmute yourself or dial *6.*

[26-1129](#)

Public Comment

Action:

Information

Attachments:[9a_1_Public Comment_Liangke Zhong_Clipper Executive Board.pdf](#)[9a_2_Public Comment_Liangke Zhong_Clipper Executive Board.pdf](#)[9a_3_Public Comment_Aleta Dupree_Clipper Executive Board.pdf](#)

10. Adjournment / Next Meetings

The next meeting of the Clipper Executive Board is scheduled to be held at 1:00 p.m., on October 26, 2026 at the BART, 2150 Webster Street, Oakland, CA 94612. Any changes to the schedule will be duly noticed to the public.

Public Comment: The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

Meeting Conduct: If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

Record of Meeting: Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site (mtc.ca.gov) for public review for at least one year.

Accessibility and Title VI: MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

可及性和法令第六章: MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

Acceso y el Título VI: La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.