
Public Comment for the Bay Area Toll Authority Oversight Committee Meeting, June 10

From David Redding <[REDACTED]>
Date Sun 2026-06-07 6:48 AM
To MTC-ABAG Info <info@bayareametro.gov>
Cc Mary Beth Redding <[REDACTED]>

 1 attachment (3 MB)
Public_Comment_FasTrak_OCR_Failures.docx;

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Public Comment: for the June 10 Bay Area Toll Authority Oversight Committee Meeting – FasTrak Toll Violation OCR Failures

Dear Bay Area Toll Authority Oversight Committee members,

I am submitting this written public comment to urge you to address a serious failure in the system used to identify Bay Area FasTrak toll violations.

I have received 28 false Notices of Toll Evasion from Bay Area FasTrak. In every instance, the pictured car is either a Lexus SUV with license plate 9RTA204 or the image is unreadable.

This is not my car:

- My license plate is 9WTA204, not 9RTA204 — “W,” not “R.”
- My car is a Rivian, not a Lexus.
- My car has never been in the Bay Area.

Examples are in the attached figures.

I have disputed every instance by mail, phone, and/or email, yet I continue to receive false Notices of Toll Violation. The failure to correct this obvious error after repeated notice reflects a serious lack of responsiveness.

This is not an isolated mistake. It appears to reflect a systemic failure in the OCR software or another process used to read license plates and match them to registered owners.

When the system gets it wrong, the burden shifts to the public to dispute charges and defend against penalties they do not owe. That creates financial risk, unnecessary stress, and a significant due-process concern, especially because these notices threaten serious consequences if they are not addressed.

If this has happened to me 28 times, it may be happening to many other drivers as well. A system that repeatedly issues violation notices to the wrong vehicle owner subjects innocent drivers to wrongful enforcement while failing to identify and hold the actual violator accountable.

I respectfully ask the Committee to direct an independent review of the OCR and plate-matching process, require disclosure of the error rate and quality-control procedures, suspend enforcement where

image-to-vehicle mismatches are identified, and establish a straightforward process for dismissing clearly erroneous notices.

Please treat this as evidence of a serious enforcement failure, not a one-off customer service issue. I urge the Committee to act promptly to stop the wrongful issuance of violations to innocent drivers and ensure that actual violators are accurately identified and held accountable.

Thank you for your attention to this matter.

David Redding

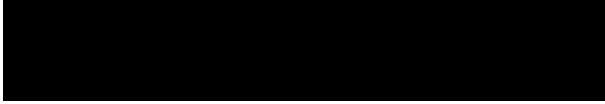


Table 1. List of false violation notices received to date.

T812672462769
T812673112298
T812674494356
T812674864533
T812675107627
T812676593354
T812677599608
T812678998312
T812683936141
T822668154197
T822668975600
T822670881217
T822672867546
T822674524516
T822677074013
T822679951277
T822683691702
T822685833378
T822673156790
T822672515062
T812670739392
T822670881225
T812672987189
T822671650322

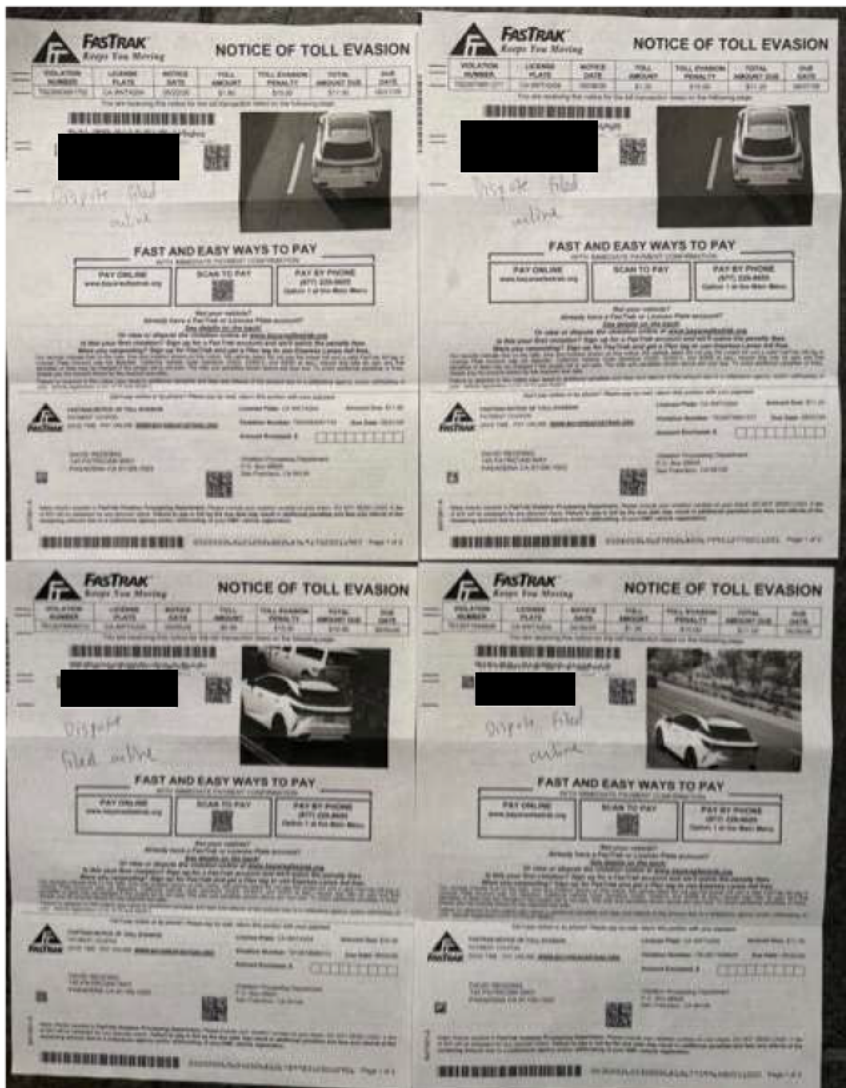


Figure 1: Examples of the violation notices.



Figure 2: Zoom in on the photo evidence for a typical violation (number T822679951277), showing that the car is a Lexus, license plate 9RTA204.



Figure 3: My car: a Rivian R1S, license plate 9WTA204.

Re: Public Comment for the Bay Area Toll Authority Oversight Committee Meeting, June 10

From David Redding <[REDACTED]>
Date Sun 2026-06-07 6:57 AM
To MTC-ABAG Info <info@bayareametro.gov>
Cc Mary Beth Redding <[REDACTED]>

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Dear Bay Area Toll Authority Oversight Committee members,

Attached please find the Public Comment I sent earlier, saved in .pdf format.

Thank you,

David Redding