Metropolitan Transportation Commission

Meeting Minutes

Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Clipper Executive Board

Julie Kirschbaum, Chair *Denis Mulligan, Vice Chair*

Monday, July 27, 2026 **11:30 AM** **Yerba Buena Conference Room - 1st Floor**

Roster
Julie Kirschbaum, Chair; Denis Mulligan, Vice Chair
April Chan, Andrew B. Fremier, Carolyn M. Gonot,
Salvador Llamas, Robert Powers, Danielle Schmitz, Christy Wegener

1. Call Clipper Executive Board to Order

Chair Powers called the Clipper Executive Board Meeting to order at 11:33 am.

Alix Bockelman acted as a delegate and voting Member of the Clipper Executive Board in place of Member Andrew Fremier. Actions and attendance noted below as "Fremier" were taken by Bockelman.

Greg Richardson acted as a delegate and voting Member of the Clipper Executive Board in place of Member Carolyn Gonot. Actions and attendance noted below as "Gonot" were taken by Richardson.

Rebecca Schneck acted as a delegate and voting Member of the Clipper Executive Board in place of Member Danielle Schmitz. Actions and attendance noted below as "Schmitz" were taken by Schneck.

2. Clipper Executive Board Roll Call/Confirm Quorum

Present: 9 - Board Member Powers, Board Member Chan, Chair Kirschbaum, Board Member Llamas, Vice Chair Mulligan, Board Member Wegener, Board Member Schmitz, Board Member Fremier, and Board Member Gonot

3. Call Regional Network Management Council to Order

4. Regional Network Management Roll Call/Confirm Quorum

5. Clipper Executive Board Consent Calendar

Roland LeBrun spoke on this item.

Upon the motion by Board Member Llamas and the second by Board Member Gonot, the Board unanimously approved the Consent Calendar by the following vote:

Aye: 9 - Board Member Powers, Board Member Chan, Chair Kirschbaum, Board Member Llamas, Vice Chair Mulligan, Board Member Wegener, Board Member Schmitz, Board Member Fremier and Board Member Gonot

5a. 26-0869 Minutes of the June 1, 2026 Meeting

Board Approval of the June 1, 2026 Meeting Minutes.

Action: Approval

Attachments: 5a_26-0869_20260601_Clipper_Executive_Board_Meeting_Minutes_Draft.pdf

5b. 26-0862 Clipper Operations and Performance Update.

Update on Clipper System operations and customer service performance following the launch of the Next-Generation Clipper System to the public on December 10, 2025.

Action: Information

Presenter: Kelley Jackson (MTC)

Attachments: 5b_26-0862_Clipper Operational Data and CSC Performance Update.pdf

5c. 26-0870 Clipper® Purchase Order - Network Services: AT&T ($300,000)

Request for approval of a Purchase Order for Clipper Network Services for Fiscal Year 2026-2027: AT&T ($300,000).

Action: Approval

Presenter: Jennifer Largaespada (MTC)

Attachments: 5c_26-0870_AT&T_Purchase_Order.pdf

6. Regional Network Management Council Consent Calendar

6a. 26-0678 Regional Network Management Council Meeting Minutes of the June 1, 2026 Meeting

Action: Approval

Attachments: 6a_26-0678_20260601_Regional_Network_Management_Council_Minutes_Draft.pdf

7. Approval / Information

7a. 26-0861 Regional Mapping & Wayfinding - Project Update

Update on Regional Mapping & Wayfinding pilot projects and transit agency collaboration.

Action: Information

Presenter: Gordon Hansen, MTC and Jumana Nabti, BART

Attachments: 7a_26-0861_Summary Sheet_RMWP_Update_Jul_2026.pdf
7a_26-0861_Attachment A_RMWP_Update_Jul_2026.pdf

Aleta Dupree, of Team Folds, spoke on this item.

7b. 26-0847 Delivering on the Fare Policy Vision for Customers - Looking Back and Looking Ahead.

An update of recent regional fare coordination and integration efforts, progress on current customer-focused fare policy improvements, and consideration of future opportunities.

Action: Information

Presenter: William Bacon (MTC) and Michael Eiseman (BART)

Attachments: 7b_26-0847_Summary Sheet + Att A_Fare_Integration_Looking_Back_and_Ahead.pdf
7b_6-0847_Fare_Integration_Looking_Back_and_Ahead.pdf

The following individuals spoke on this item:
Adina Levin, of Seamless Bay Area; Aleta Dupree, of Team Folds; Betsy Megas; Richard Gallo; Evan Tschuy; George Spies; Gabriel Fadri; Roland LeBrun.

7c. 26-0857 Next- Generation Clipper Update

Progress update on Next-Generation Clipper system implementation, including resolution of issues and transition of Clipper cardholders to the Next-Generation system.

Action: Information

Presenter: Jason Weinstein, MTC

Attachments: 7c_26-0857_1_Next-Generation_Clipper_Update.pdf
7c_26-0857_2_MTC_Clipper_Presentation.pdf

The following individuals spoke on this item:
Aleta Dupree, of Team Folds; Adina Levin, of Seamless Bay Area; Richard Gallo; Evan Tschuy; Roland LeBrun.

8. Director's Report - Jason Weinstein

9. Director's Report - Melanie Choy

10. Public Comment / Other Business

Aleta Dupree, of Team Folds, provided a written comment for this item.
Aleta Dupree, of Team Folds, spoke on this item.

10a. 26-0903 Public Comment

Action: Informational

Attachments: 10a_Public Comment_Aleta_Dupree.pdf

11. Adjournment / Next Meeting

The meeting was adjourned at 2:41 p.m. The next meeting of the Clipper Executive Board is scheduled to be held at 1:00 p.m., August 24, 2026 at Bay Area Rapid Transit (BART) Headquarters, 2150 Webster Street, (1st Floor - Board Room) Oakland, CA 94612. Any changes to the schedule will be duly noticed to the public.